

Renewals 2020 / 2021 FAQs

My registration expires on 30 June 2020 but I haven't received information on how to renew. Can you give me more information please?	The Commission has waived all registration fees for a year which provides participants with a free 12 month period. This will extend your registration until 30 June 2021.
What do I need to do to renew my registration by 30 June 2020?	Nothing. Your registration will be extended automatically until 30 June 2021.
Is there any fee for the 2020 / 2021 renewal period?	No. The Commission has waived all registration fees for a year which provides participants with a free 12 month period.
Will I receive a new identification card?	Yes. Once your registration is extended to 30 June 2021, an identification card will be printed and posted to you. You should receive a new card by 31 July 2020.
How long will it take for me to get my new identification card?	You should receive a new card no later than 31 July 2020.
How will I receive my new identification card?	Your new identification card will be issued by registered post to you. If you are not home when it is delivered, you will need to collect it from your local post office.
If I don't receive my new identification card by 30 June 2020, can I still attend a race meet?	Yes. A grace period to produce your new identification card will be available. GWIC Stewards, GBOTA and GRNSW will be advised of the grace period.
I haven't received my new identification card as yet. What can I do?	Identification cards will be issued by registered post. If you were not home when it was delivered, it may be waiting for collection at your local post office. If your card is not at the post office, you can contact the Commission on 13 49 42 and the Registration & Welfare team can check the status of your identification card or issue a new card to you if required.
I was registered recently and already have an identification card until 30 June 2021. Do I get a free 12 months too?	No. The free 12 months is only for those current participants who have an expiry date of 30 June 2020.
Why has a free 12 month period been given?	The unprecedented and challenging times caused by the COVID-19 pandemic has put a financial strain on many households and rolling over greyhound racing registrations is one less cost industry participants have to worry about.
Do we get free litter registration/naming or registration of service for this year as well?	No, the free registration only applies to participant registration renewals. All other fees remain unchanged.

<p>Will there be a renewal period next year and will I have to renew before 30 June 2021?</p>	<p>Yes, there will be a renewal period next year however it will be changing to a birth date expiry. More details will be provided in the coming months.</p>
<p>I have a lifetime owner registration. How does this apply to me?</p>	<p>There is no change for lifetime owners for this renewal period. However, lifetime owner registrations will no longer be available and you will be given more information shortly.</p>
<p>I don't want my registration to renew as I am planning on leaving the industry, how to I cancel my registration?</p>	<p>If you no longer wish to be registered as an industry participant, contact the Commission on 13 49 42 and we will arrange for your registration to be surrendered.</p>